

Booking reference: EUTR-2008001
Date booked: 2012-02-10T12:02:49



EUTR-2008001

Please read the Frequently Asked Questions before you travel.

This voucher is to be presented to your Supplier's representative, for whom we act as a booking agent.

GENERAL DETAILS

Supplier:	Viajes Urbis - ACE	Total Price	884.70 RUB
Airport:	Аэропорт Арресифе Лансароте		
Number of Pax:	3		
Number of Adults:	2		
Number of Children:	1		
Number of Infants:	0		
Customer Name:			
Resort:	Arrecife Town		
Transfer Type:	Туда и обратно		
Vehicle type:	1 x Трансфер автобусом-шаттлом		
Travel Agent:	«intui.travel»		

ARRIVAL INSTRUCTIONS

Flight number av123 from Московский аэропорт Домодедово. Arriving on 2012-10-01 at 05:25.

Вас встретят в аэропорту Аэропорт Арресифе Лансароте и доставят в Arrecife Town, который находится в Испания (Канарские острова), расчетное время поездки 35 минут.

Once you have collected your luggage please proceed to the Arrivals Hall (Terminal T-1) and turn to the right and look for Viajes Urbis office (Number 22). Please identify yourself to our representative by showing them your transfer paperwork. If you are subject to a flight delay please ensure you contact the local agent on (0034) 607 884 315 to re schedule your transfer. Please be aware that there may be a wait for your shuttle at the airport since they run to a schedule. (Maximum wait time 1 hour) In the unlikely event you should have any difficulty in locating your designated driver - please call our emergency helpline where an English speaking representative will help you.(If calling from a mobile, the international dialling code must be dialled. If calling from a land line there is no need.)

Terms and Conditions: www.holidaytaxis.com/about/conditions/

Once you have collected your luggage please proceed to the **Viajes Urbis/HolidayTaxis.com** desk which is located outside of the luggage hall in front of Gate C. Our representative will introduce you to your driver.

In the unlikely event you should have any **difficulty in locating your designated driver** - please call our emergency helpline where an English speaking representative will help you. (If calling from a mobile, the international dialling code must be dialled. If calling from a land line there is no need.)

If for any reason there is a problem with your luggage upon arrival to Palma Airport, please ask one member of your party to go to the HolidayTaxis.com desk and advise the representative, so that they are aware you have arrived but

may be delayed in the luggage hall.

KEY COLLECTION - Should you require a key collection or any other alternative journey other than the airport transfer booked, you may be charged a supplemental amount locally.

If you have booked a shuttle transfer- the maximum waiting time will be 1 hour

EMERGENCY AND RECONFIRMATION CONTACT DETAILS

Supplier:	Viajes Urbis - ACE
(for whom we act as Agent)	
Reconfirmation Telephone Number:	(0034) 928 511 472 / (0034) 667 769 354
24 Hour Emergency Number:	(0034) 607 884 315
Office Hours:	
Monday - Friday:	10:00 - 13:00 & 15:00 - 18:00
Saturday:	10:00 - 13:00
Sunday:	Closed

In the event that you are unable to contact the Supplier on the above emergency telephone number, please contact the UK emergency line on the number below. 24 Hour UK emergency number: +44 1273 828 200

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Travel Agent:	<intui.travel>		

DEPARTURE INSTRUCTIONS

Flight number av456 to Аэропорт Арресифе Лансароте. Departing on 2012-10-02 at 13:35.

Вас встретят в Arrecife Town в Испания (Канарские острова) 2012-10-02 приблизительно в 10:30 и доставят в аэропорт Испания (Канарские острова), приблизительное время поездки 35 минут.

How to find out your pick up time? The pick up time for SHUTTLES on your booking confirmation is only approximate. Please use one of the following 4 methods to confirm your pick up time: 1. SMS If you have included your mobile phone number within the booking, you will receive SMS message approx 24 hours prior to departure with your shuttle pick up time. Please check your mobile phone for this information. 2. WEBSITE Please visit <http://confirm.viajesurbis.com> approx 24 hours prior to your departure and follow instructions on the screen to gain your actual pick up time. 3. FAX In certain resorts your supplier is able to fax confirmed pickup times directly to the hotel 24 hours prior to departure. Please ask your hotel reception or check notice boards. 4. PHONE Please contact your supplier (telephone numbers below) 24 hours prior to departure and during their office hours in order to be given your actual pick up time. The supplier will not accept responsibility for missed shuttle transfers and/or subsequent missed flights due to non reconfirmation of pick up times. Please be aware that as our Shuttles run to a schedule, you will be required to be at your pick up point 15 mins prior to your designated pick up time. There is no need to contact the suppliers for your pick up time for PRIVATE transfers unless you wish to change these from the time stated on your booking confirmation. Terms and Conditions: www.holidaytaxis.com/about/conditions/

The pick-up time for Трансфер автобусом-шаттлом on your booking confirmation is only approximate.

Please use one of the following 4 methods to confirm your pick up time:

1. SMS

If you have included your mobile phone number within the booking, you will receive SMS message approx 24 hours prior to departure with your shuttle pick up time. Please check your mobile phone for this information.

2. WEBSITE

Please visit <http://confirm.viajesurbis.com> approx 24 hours prior to your departure and follow instructions on the screen to gain your actual pick up time.

3. FAX

In certain resorts your supplier is able to fax confirmed pickup times directly to the hotel 24 hours prior to departure. Please ask your hotel reception or check notice boards.

4. PHONE

Please contact your supplier (telephone numbers below) 24 hours prior to departure and during their office hours in order to be given your actual pick up time.

The supplier will not accept responsibility for missed shuttle transfers and/or subsequent missed flights due to non reconfirmation of pick up times.

Please be aware that as Shuttles run to a schedule, you will be required to be at your pick up point 10 mins prior to your designated pick up time.

There is no need to contact the suppliers for your pick up time for PRIVATE transfers unless you wish to change these from the time stated on your booking confirmation.

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